SE9 DENTAL CARE
COMPLAINTS PROCEDURE

All complaints are taken seriously. Most complaints arise from misunderstandings between patient and dentist and are easily resolved.

The lead person to contact if you have a complaint is – KEDAR GADGIL

- You can make a complaint by telephone, letter, or you can discuss it in private with the dentist.
- You will receive an acknowledgement of your complaint within 5 working days and will be given a time scale for your complaint to be dealt with.
- We will try to resolve the matter to the best of our abilities and always keep patients' best interest in mind.
- If you are unhappy with the resolution you can contact the following organisation: -

Dental Complaints Service
37 Wimpole Street
London
W1G 8DQ
Tel - 020 8253 0800

Kedar

Reviewed - 17th December 2020
Next Review- 17th December 2021

Reviewed on -20/12/21

Kedar

Next Review :- 20/12/22